

HEALTH AND SAFETY POLICY STATEMENT BY MANAGING DIRECTOR

I want LOROL to be, and to be recognised, as the best metro train operator in the UK.

Being the best requires us to serve, in the best way we can, our colleagues, our passengers, our shareholders and the community and environment in which we live and operate. Ensuring the health, safety and welfare of ourselves and all those affected by our business is an integral part of our service.

Whatever our job, we each have a responsibility, all of the time, and in everything we do, to identify what potential harm, injury or ill-health may result from our action, or our inaction. I expect everyone to always take all reasonable action to prevent harm or injury and I will give you my full support. When we see danger, we must each act, even if it is only to bring it to the attention of someone who can do something about it.

I am committed to:

- working with all stakeholders, inside and outside of LOROL, to deliver value for money and continuous improvement in health and safety;
- Complying with all legal requirements and the duties imposed by applicable health and safety legislation
- improving health and safety through the setting and regular review of goals and targets, to be published in our annual safety plan, and adherence to defined standards of excellence;
- robust monitoring and investigation systems to enable us to thoroughly evaluate and manage and review risk by learning from experience;
- the maintenance of effective communication systems to manage interfaces between parties;
- providing the resources to develop, implement and review safe working practices and procedures and to provide staff with the necessary training;
- establishing and maintaining a creative and co-operative staff/management forum to contribute to improvement in Health and Safety.

Suggestions from anyone, why not you? on how health and safety arrangements can be improved, and unsafe acts and conditions prevented, will always be welcomed and actively encouraged within our Company: Speak to your Supervisor/Manager; speak to the Safety, Quality and Environment Team; speak to me. I positively encourage an open and proactive approach in all that we do.

We want to be the best.



Steve Murphy
Managing Director

September 2009